

TRANSPORTATION RESOURCES IN CONNECTICUT

**State of Connecticut Board of Education and Services
for the Blind**

184 Windsor Avenue

Windsor, CT 06095

(800) 842-4510

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PREAMBLE

The transportation agencies listed on the following pages provide a variety of services to individuals with disabilities seeking reliable transportation. This document is not a list of schedules or routes but a comprehensive compilation of contact information to transportation agencies within the state. This list may not be all-inclusive. These services include reduced fares on commuter and local bus routes, as well as curb-to-curb and door-to-door transportation through Dial-A-Ride and ADA Paratransit services. The services have different names for the service depending on the location.

If you need assistance with transportation options, do not hesitate to contact a Certified Orientation and Mobility Specialist. The instructors have a wealth of information available. They would be happy to assist you. Be mindful there are few transportation options in rural areas. There may not be public transportation options in your area. In the list of towns, choose a location which is nearest to your current location. Be mindful some territories of transportation agencies cross over into other territories. Towns are listed in the INDEX alphabetically. The following websites have much of the same information which is available within this document.

Rideshare. *Disabled Commuter's Handbook, 3rd Edition.*

<http://www.rideshare.com/mobility.html>

American Public Transportation Association:

http://www.apta.com/links/state_local/ct.cfm

Connecticut Department of Transportation:

[http://www.ct.gov/dot/cwp/view.asp?a=1390&Q=305314&dotNav=|](http://www.ct.gov/dot/cwp/view.asp?a=1390&Q=305314&dotNav=)

<http://www.conndot.ct.gov/pttrans/localbus/index.html>

<http://www.conndot.ct.gov/pttrans/transitdistricts/index.html>

If you dial 411 or access Infoline, many ADA Paratransit services may be available in individual towns. Check with the town hall for individual listings such as senior centers. Infoline: <http://www.infoline.org/>

or dial 211; if outside CT: 1-800-203-1234

TABLE OF CONTENTS

Transportation Agencies and City Listings by Area
(Each area has a listing of transportation districts. The city names follow the district names. Not all cities are listed.)

KNOW BEFORE YOU GO – page 8

SOUTHWEST – page 11

GREENWICH-NORWALK-STAMFORD AREA

- **Transportation Association of Greenwich (TAG)**
- **Westport Transit District**
- **Norwalk Transit District**
- **CT Transit: Stamford**
- **Greater Bridgeport Transit Authority**
- **Milford Transit District**

Bridgeport, Darien, Fairfield, Greenwich, Milford, New Canaan, Norwalk, Stamford, Stratford, Weston, Westport, Wilton, Port Chester, NY

SOUTH-CENTRAL (Bridgeport, New Haven) – page 18

BRIDGEPORT-STRATFORD AREA

- **Greater Bridgeport Transit Authority**

Ansonia, Bridgeport, Derby, Easton, Fairfield, Milford, Monroe, Norwalk, Seymour, Shelton, Stratford, Trumbull, Westport

NEW HAVEN AREA – page 20

- **Greater New Haven Transit District (CT Transit: New Haven)**
- **Valley Transit District**
- **Greater Bridgeport Transit Authority**

Ansonia, Beacon Falls, Branford, Cheshire, Clinton, Derby, East Haven, Guilford, Hamden, Milford, Naugatuck, New Haven, North Branford, North Haven, Orange, Oxford, Seymour, Shelton, Wallingford, West Haven, Woodbridge

CENTRAL-SOUTHEAST – page 26

OLD SAYBROOK AREA

- Estuary Transit District-9 Town Transit (Run by DATTCO)

Chester, Clinton, Deep River, Essex, Killingworth, Lyme, Madison, Old Lyme, Old Saybrook, Westbrook

SOUTHEAST – page 28

GROTON-NEW LONDON-NORWICH AREA

- Southeast Area Transit District: SEAT

Bozrah, East Lyme, Franklin, Griswold, Groton, Ledyard, Lisbon, Montville, Mystic, New London, Norwich, Preston, Stonington, Sprague, Uncasville, Waterford

WEST – page 30

DANBURY AREA

- Housatonic Area Regional Transit: HART

Bethel, Brookfield, Danbury, New Fairfield, New Milford, Newtown, Redding, Ridgefield

CENTRAL-NORTH – page 32

HARTFORD AREA

- Greater Hartford Transit District

- CT Transit: Hartford

- CT Transit: New Britain (Run by DATTCO)

- CT Transit: Bristol

Avon, Berlin, Bloomfield, Bristol, Broad Brook, Burlington, Canton, Cheshire, Cromwell, East Granby, East Hartford,

East Windsor, Eastford, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Kensington, Manchester, Middlefield, Middletown, New Britain, Newington, Plainville, Rocky Hill, Simsbury, South Windsor, Southington, Suffield, Tolland, Torrington, Unionville, Vernon, West Hartford, Wethersfield, Windsor Locks

CENTRAL-SOUTH – page 38

MERIDEN-MIDDLETOWN AREA

- Middletown Area Transit: MAT**
- Meriden Transit District**
- CT Transit: Meriden-limited service and connections with CT Transit: Hartford: New Haven**
- CT Transit: Wallingford**

Chester, Cromwell, Durham, East Hampton, Essex, Meriden, Middlefield, Middletown, Portland, Wallingford, Westbrook

NAUGATUCK-WATERBURY AREA – page 42

- Northeast Transportation Company: CT Transit: Waterbury**

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown, Wolcott

NORTHWEST – page 44

TORRINGTON AREA

- Northwestern CT Transit District**
- Kelley Transit District**

Barkhamsted, Canaan, Colebrook, Cornwall, Goshen, Harwinton, Kent, Litchfield, Morris, New Hartford, New Milford, Norfolk, North Canaan, Salisbury, Sharon, Torrington, Winchester, Winsted

NORTHEAST – page 48

WILLIMANTIC AREA

- Windham Region Transit District**
- Northeastern CT Transit District**
- Arrow Line-Peter Pan**
- Collins Bus Service**

Ashford, Brooklyn, Chaplin, Columbia, Coventry, Eastford, Hampton, Killingly, Lebanon, Mansfield, Norwich, Plainfield, Pomfret, Putnam, Scotland, Sterling, Storrs, Thompson, Willimantic, Willington, Windham, Woodstock

HARTFORD-COMMUTER SERVICE – page 53

- Service provided by CT Transit, DATTCO, Rideshare-Rideworks, some taxi services
Andover, Avon, Bloomfield, Bolton, Bristol, Canton, Cheshire, Chester, Colchester, Columbia, Coventry, Cromwell, Enfield, Essex, Farmington, Glastonbury, Granby, Manchester, Marlborough, Meriden, Middletown, Newington, Old Saybrook, Rocky Hill, Simsbury, South Windsor, Southington, Tolland, Torrington, Unionville, Vernon, West Hartford, Willimantic, Windsor Locks, Winsted

RIDESHARE BROKERAGES – page 58

RAIL LINES – page 60

INDEX – page 61

RESOURCES – page 69

KNOW BEFORE YOU GO

There are a number of things to keep in mind for those using any of the transportation services offered:

REDUCED FARES

To qualify for half fare, an elderly or disabled passenger must present a Medicare card, State-issued transit reduced-fare photo ID, or ADA ID.

EXACT CHANGE

In general public transit and dial-a-ride services require exact change.

DIAL-A-RIDE SERVICES

Operating in most communities, these offer door-to-door transportation for those who are elderly or disabled. They are useful for medical appointments or shopping trips but may not operate during typical commuting hours. Some are able to provide reliable transportation to and from work.

ADA PARATRANSIT SERVICES

ADA Paratransit services are limited to those who cannot, because of their disabilities, get to bus stops or access buses. The services operate within 1/4 to 3/4 mile from bus stops on local routes (depending on the area). Service hours are usually the same as the local bus route. To use ADA services, riders must be eligible and certified according to the Americans with Disabilities Act. Certification information and forms are available through transit district offices. To find ADA Paratransit Services, look in the town listing. If there is not a specific listing for ADA or Paratransit Services, call the local public transportation agency for your area. Many of the larger transportation agencies have their own

ADA Paratransit Services. Depending on the area, call your local town or city hall. There may be ADA Paratransit Services, Dial-A-Ride, or Senior Transportation for your local area. If you live in a rural area, transportation options are limited. Some options may be to use the local transportation services (such as ADA, taxis, friends, family, etc.) to get to an area where the larger districts may be able to pick you up with their ADA transportation. Scheduling issues may be a problem since many of the ADA transportation requires you to call ahead of time for you to schedule an appointment. Remember to schedule an appointment for the return trip. You may be allowed only a certain amount of items to carry with you, such as a limit to only three bags of groceries. There may be other transportation options available in your area.

ADA FARES

ADA Paratransit services may charge up to double the regular adult cash fare on local buses.

RESERVATIONS

Most dial-a-ride and Paratransit services allow reservations in advance from 24 hours to 14 days (such as in Danbury). Commuters can usually make a daily reservation for two weeks at a time.

CANCELLATIONS

Services require several hours' notice for cancellations, some as much as 24 hours. They also may have time limits on how long drivers can wait to pick up a passenger.

SUSPENSIONS

Many services suspend habitual “no-shows” – those who do not cancel pickups appropriately and are not available when the van arrives.

ACCESSIBLE VEHICLES

Since 1996, some local buses will be lift-equipped in accordance with the ADA. In addition, many already have kneeling features to assist those who have difficulty climbing stairs. Call ahead for verification whether the vehicle you will be using will be lift-equipped.

CALLING AHEAD

No matter what service you need, it's a good idea to check with a transportation agency of interest to verify services, schedules, and fares. Transportation agencies are listed by area. Check the heading for your area below to see if public transportation is offered in your community.

- COMMUTER AND EXPRESS BUS SERVICES

These usually operate during morning and late afternoon hours and travel on fixed schedules to and from major work centers.

- LOCAL BUS OR VAN SERVICE

Local services provide community or intercommunity transportation on fixed routes and schedules.

- DISABLED COMMUTER SERVICES

These include ADA Paratransit services and those dial-a-ride services which are able to meet the schedule needs of commuters traveling to and from work. Some transportation may be medical only. Call the company for verification.

SELF-ADVOCACY

When accessing public transportation, notify the bus driver of your needs and let your circumstances be known. For more detailed training or suggestions on how to ride a bus, contact your local Orientation and Mobility Specialist. Dog guides are legally allowed to accompany an individual with a visual impairment in any public area.

GEOGRAPHIC GUIDE BY REGION

- SOUTHWEST

GREENWICH-NORWALK-STAMFORD AREA

Greenwich

Transportation Association of Greenwich (TAG)

231 East Putnam Avenue

Greenwich, CT 06830

Telephone: (203) 869-8882

<http://www.norwalktransit.com/tag.htm>

Criteria for use:

Elderly or disabled resident of Greenwich.

TAG certification required.

Necessary arrangements: Call prior to trip.

Hours of service: Mon.-Sat. 7:00 AM - 6:00 PM

Sunday by special request.

One-way fare: \$5.00 Zone 1 \$6.50 Zone 2

Cancellations: 30 minutes in advance.

Most vehicles are lift-equipped.

- Greenwich Commuter Connection: Greenwich Train Station to-from West Greenwich (West Loop) and Central Business District (Central Loop)

Norwalk Transit District (TAG)

Greenwich Commuter Shuttle

100 Fairfield Avenue

Norwalk, CT 06854

Telephone: 1-800-982-8420

Hours of service: Mon.-Fri.: Peak morning and afternoon commuting hours based on train arrivals and departures.

Call for schedule.

**One-way fare: One-half regular adult cash fare with elderly/disabled ID card.
All vehicles are lift-equipped.**

WESTPORT

**Westport Transit District
c/o Norwalk Transit District
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: (203) 226-7171**

http://www.norwalktransit.com/westport_service.htm

Criteria for use:

Must be ADA eligible and certified.

Necessary arrangements: Call 24 hours in advance.

Hours of service: Mon.-Fri. 8:00 AM - 6:00 PM

One-way fare: Call for current fare. Escort no charge.

Cancellations: As soon as possible.

Some vehicles are lift-equipped.

- TO-FROM WESTPORT RAIL STATION

**Westport Transit District
c/o Norwalk Transit District
100 Fairfield Avenue
Norwalk, CT 06854
Telephone: 203-226-7171**

http://www.norwalktransit.com/westport_service.htm

Hours of service:

Commuter:

Mon.-Fri. 6:00 AM - 7:45 AM

5:40 PM - 7:45 PM

Local:

Mon.-Fri. 6:00 AM - 8:00 PM

One-way fare:

One-half regular adult cash fare with elderly/disabled ID card.

Some vehicles are lift-equipped.

- Norwalk Commuter Connection: South Norwalk Train Station to/ from work sites north of the Merritt Parkway along Route 7 Kent Road Shuttle: Merritt 7 Rail Station to/from work sites along Route 7**

Norwalk Transit District

Commuter Shuttle

100 Fairfield Avenue

Norwalk, CT 06854

Telephone: (203) 853-3338

Schedule Info.: (203) 852-0000

Hours of service:

Mon.-Fri.: Peak morning and afternoon commuting hours based on train arrivals and departures.

Call for schedule.

One-way fare:

One-half regular adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

- NORWALK AND LIMITED SERVICE TO WILTON

Norwalk Transit District

Wheels

100 Fairfield Avenue

Norwalk, CT 06854

Telephone: (203) 853-3338

Schedule Info.: (203) 852-0000

Hours of service:

Mon.-Fri. 6:00 AM - 7:15 PM

Sat. 7:20 AM - 6:20 PM

One-way fare:

One-half regular adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

- Stamford Commuter Connection: From Stamford Railroad Station to downtown Darien, Greenwich, Norwalk, Stamford, Weston; connects with Bee-Line system buses in Port Chester, NY.

CTTRANSIT Bus Service: Stamford

26 Elm Court

Stamford, CT 06902

Telephone: (203) 327-7433

TDD (203) 327-2404

Hours of service:

Commuter:

Mon.-Fri. 6:15 AM -10:00 AM

3:35 PM - 7:30 PM

Local:

Mon.-Fri. 5:30 AM - 8:45 PM

Sat. 5:30 AM - 7:00 PM

No Sunday or holiday service.

Call for free schedules or system map.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

<http://www.cttransit.com/content/routesStamford.asp>

RIDESHARE (for commuters to far away destinations)

Metropool, Inc.

One Landmark Square

Stamford, CT 06901

Telephone: (203) 324-6700

1 (800) 346-7433

<http://www.rideshare.com/site.html>

Milford Transit District

259 Research Dr.

Milford, CT 06460

203-874-4507 or e-mail milfordtransit@aol.com.

Paratransit information: 203-874-4507, extension 2

http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BC_omm/transit

Milford Transit serves the city of Milford with fixed route bus service and ADA van service. There are four local routes, operating Monday through Saturday, and one bus route connecting Milford to Norwalk as part of the Coastal Link, which operates 7 days a week. The ADA van service also travels to Greater New Haven and Greater Bridgeport, and operates 7 days a week.

ADA TRANSPORTATION

GREENWICH

Call-A-Ride

37 Lafayette Place

Greenwich, CT 06830

(203) 661-6633

Red Cross: Greenwich

Safe Rides (service available from 10 pm to 2 am).

(203) 869-8445

Transportation Association of Greenwich (TAG)

Transportation for Medical Appointments

(203) 637-4345

<http://www.norwalktransit.com/tag.htm>

GREENWICH, DARIEN, STAMFORD, NORWALK

Easy Access

100 Fairfield Avenue

Norwalk, CT 06854

Telephone: (203) 866-8822

Criteria for use:

Must be ADA eligible and certified.

Necessary arrangements:

Call 24 hours in advance.

Hours of service:

Mon.-Fri. 6:00 AM - 8:00 PM

Sat. 6:00 AM - 7:00 PM

One-way fare:

Call for current fare.

Cancellations:

2 hours before scheduled pickup.

All vehicles are lift-equipped.

NEW CANAAN

Get-About Inc.

156 South Avenue

New Canaan, CT 06840

Telephone: (203) 966-1881

Criteria for use:

Elderly and disabled residents.

Necessary arrangements: Call answering service 24 hours in advance.

Hours of service:

Mon.-Fri. 8:00 AM - 3:00 PM

One-way fare: \$1.00 contribution

Cancellations: Morning calls accepted.

Vehicle is lift-equipped.

NORWALK Transit District

Dispatch-A-Ride

**100 Fairfield Avenue
Norwalk, CT 06854-7465
Telephone: (203) 853-7465**

Criteria for use:

Must be ADA eligible and certified.

Necessary arrangements:

Call 24 hours in advance.

Hours of service:

Mon.-Sat. 6:00 AM - 7:00 PM

One-way fare: Call for current fare. Escort no charge.

Cancellations: As soon as possible.

Most vehicles are lift-equipped.

Stamford City of: Dial-A-Ride

(203) 977-4049

888 Washington Blvd

Stamford, CT 06901

Stamford Dial-A-Ride

(203) 977-4756

100 Magee Ave

Stamford, CT 06902

Wilton Dial-A-Ride

(203) 834-6235

180 School Rd

Wilton, CT 06897

Greenwich Area Taxi:

(203) 869-6000

Norwalk Yellow Cab:

(203) 853-1267

Stamford Taxi:

(203) 325-2611

Stamford Yellow Cab:

(203) 967-3633

SOUTH-CENTRAL (Bridgeport, New Haven) BRIDGEPORT-STRATFORD AREA

**Trumbull to Bridgeport (bus route #14)
Bridgeport, Trumbull, Stratford, Fairfield. Direct
transfer connections (bus route #2) with Westport and
Milford**

Milford Transit District

259 Research Dr.

Milford, CT 06460

203-874-4507 or e-mail milfordtransit@aol.com.

Paratransit information: 203-874-4507, extension 2

**[http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BC
omm/transit](http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BC
omm/transit)**

**Milford Transit serves the city of Milford with fixed route bus
service and ADA van service. There are four local routes,
operating Monday through Saturday, and one bus route
connecting Milford to Norwalk as part of the Coastal Link,
which operates 7 days a week. The ADA van service also
travels to Greater New Haven and Greater Bridgeport, and
operates 7 days a week.**

Greater Bridgeport Transit Authority

One Cross Street

Bridgeport, CT 06610

Telephone:

Administrative offices:(203) 366-7070

TDD (203) 330-0657

Schedules/Information (203) 333-3031

TDD (203) 330-0668

<http://www.gbtabus.com/>

Hours of service: Varying hours for each of 16 routes. Call for schedule.

One-way fare: One-half regular adult cash fare with elderly/disabled or ADA Paratransit Service Photo ID card.

Of interest:

For riders with disabilities using GBTD public bus service for the first time, individualized instruction from origin to destination is available.

Most vehicles are lift-equipped.

- Bridgeport, Fairfield, Stratford, Trumbull, Easton, Monroe

**Greater Bridgeport Transit Authority Access
People to Places-GBT Access (ADA Paratransit)**

915 Housatonic Avenue

Bridgeport, CT 06604

Telephone:

ID card applications (203) 366-7070

TDD (203) 330-0657

Reservations (203) 335-4147

TDD (203) 336-1113

<http://www.gbtabus.com/pages/gbtaccess01.html>

Criteria for use: Must be ADA eligible and certified.

Necessary arrangements: For reservation call 24 hours to 14 days in advance.

Hours of service: Mon.-Fri. 5:00 AM - 11:30 PM; Sat. 5:30 AM - 11:30 PM; Sun./Holidays 7:00 AM - 8:00 PM

One-way fare: Call for current fare.

Cancellations: 2 hours or more beforehand.

All vehicles are lift-equipped.

Bridgeport Area Yellow Cab: (203) 334-2121

NEW HAVEN AREA

- Madison-Guilford to New Haven**
- Beacon Falls, Branford, Derby, East Haven, Guilford, Hamden, Madison, Milford, New Haven, North Branford, Orange, Oxford, West Haven**

CTTRANSIT Bus Service

470 James Street

New Haven, CT 06506

Telephone: (203) 624-0151

TDD (203) 785-8930

Office: (203) 867-6300

Hours of service:

Commuter: Mon.-Fri. 7:00 AM - 7:45 AM; 4:30 PM - 5:15 PM

Local: Weekday service only.

Call for schedule.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

Most vehicles are lift-equipped.

<http://www.cttransit.com/content/routesNewHaven.asp>

New Haven Taxi

(203) 946-0000

Milford Transit District

259 Research Dr.

Milford, CT 06460

203-874-4507 or e-mail milfordtransit@aol.com.

Paratransit information: 203-874-4507, extension 2

http://www.ci.milford.ct.us/Public_Documents/MilfordCT_BC_omm/transit

Milford Transit serves the city of Milford with fixed route bus service and ADA van service. There are four local routes, operating Monday through Saturday, and one bus route connecting Milford to Norwalk as part of the Coastal Link, which operates 7 days a week. The ADA van service also travels to Greater New Haven and Greater Bridgeport, and operates 7 days a week.

- Madison local service to New Haven along Route 1 corridor through Guilford, Branford, and East Haven.

DATTCO, Inc.

583 South Street

New Britain, CT 06051

Telephone: 1-800-229-4879

(860) 229-4878

<http://www.cttransit.com/content/routesNewBritain.asp>

Hours of service: Mon.-Fri.

Departs from Madison: 6:23AM - 5:53 PM

Departs from New Haven: 5:40 AM - 5:30 PM

One-way fare: No discount for elderly/disabled on Old Saybrook commuter buses: weekly and monthly payment options available. On local bus to New Haven: one-half regular applicable adult cash fare with elderly/ disabled ID card.

No vehicles are lift-equipped.

New Haven to Madison along Route 1 corridor through East Haven, Branford and Guilford.

DATTCO, Inc.

583 South Street

New Britain, CT 06051

Telephone: 1-800-229-4879

(860) 229-4878

<http://www.cttransit.com/content/routesNewBritain.asp>

Hours of service: Mon.-Fri.: 5:40 AM - 5:40 PM

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

No vehicles are lift-equipped.

MILFORD

Milford Transit District

Local Bus Service

70 West River Street

Milford, CT 06460

Telephone: (203) 874-4507

**Hours of service: Mon.-Fri.: 6:00 AM - 7:00 PM; Saturday:
8:00 PM - 5 PM**

One-way fare: One-half regular adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

WALLINGFORD

Northeast Transportation Company: part of CT

Transit: Waterbury

P.O. Box 4670

1717 Thomaston Avenue

Waterbury, CT 06704

Telephone: (203) 753-2538

Hours of service: Mon.-Fri.: 7:00 AM - 5:00 PM

Call for schedule.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

- Branford, East Haven, Hamden, New Haven, North Branford, North Haven, Orange, Oxford, West Haven, and Woodbridge.

Greater New Haven Transit District

Disabled Transportation

2319 Whitney Avenue

Hamden, CT 06518

Telephone:

District office: (203) 288-6282

TDD (203) 288-7067

Reservations: (203) 288-6282

Cancellations: (203) 288-6282

TDD reservations/cancellations: (203) 288-6282

Criteria for use:

Must be ADA eligible and certified.

Necessary arrangements:

For reservation call 24 hours to 14 days in advance.

Hours of service:

Daily 5:30 AM - 11:30 PM

One-way fare: Call for current fare.

Cancellations:

At least 1 hour before scheduled pickup.

All vehicles are lift-equipped.

- Milford with connections to Bridgeport and New

Haven.

Milford Transit District

Van Service

70 West River Street

Milford, CT 06460

Telephone: (203) 874-4507

Criteria for use:

Registration. Form available from Milford Transit District.

Necessary arrangements:

Call ahead 24 hours.

Hours of service:

Mon.-Fri. 6:00 AM - 7:00 PM

Sat. 8:00 AM - 5:00 PM

One-way fare: \$1.50

Cancellations: Call as soon as possible.

All vehicles are lift-equipped.

WALLINGFORD

Northeast Transportation Company: part of CT

Transit: Waterbury

P.O. Box 4670

1717 Thomaston Avenue

Waterbury, CT 06704

Telephone: 1-800-704-3113

(203) 753-2538

Criteria for use:

Must be ADA eligible and certified.

Necessary arrangements:

Call 24 hours to 14 days in advance.

Hours of service:

Mon.-Fri. 9:00 AM - 5:00 PM

**One-way fare: Call for current fare.
Cancellations:
At least 2 hours before scheduled pickup.
Vehicle is lift-equipped.**

Ansonia, Derby, Seymour, Shelton

Valley Transit District

**41 Main Street
Derby, CT 06418
Telephone: (203) 735-6408
(203) 735-6824
TDD (203) 734-4616
<http://electronicvalley.org/vtd/>**

Criteria for use:

Origin and destination in above towns. For ADA trips must be ADA eligible and certified.

Necessary arrangements:

Call at least 2 hours in advance, preferably day in advance.

Hours of service: Mon.-Fri. 6:00 AM - 5:15 PM

One-way fare: \$2.50. Call for current curb-to-curb and door-to-door fares. ADA trips are twice regular adult cash fare on local buses.

Cancellations: As soon as possible.

Most vehicles are lift-equipped.

ADA TRANSPORTATION

**Connecticut Hanivan Inc.
208 Quinnipiac Ave.
North Haven, CT 06473
(203) 562-1760
1-800-608-8267
\$55 one-way**

CENTRAL-SOUTHEAST OLD SAYBROOK AREA

- Estuary Transit District-9 Town Transit (Run by DATTCO) Branford, Clinton, Deep River, East Haven, Guilford, Killingworth, Lyme, Madison, Old Lyme, and Westbrook
- Old Saybrook with stops in Essex and Chester

DATTCO, Inc.

Telephone: 1-800-229-4879

(Old name was the ETD (Estuary Transit District). Renamed 9 Town Transit.)

ETD: (860) 510-0429

Dial-A-Ride: (860) 510-0429

9 Town Transit: (860) 388-1919

<http://www.estuarytransit.org/>

- Old Saybrook commuter to Hartford with stops in Essex and Chester. Old Saybrook commuter to Middletown.
- Old Saybrook local service to New Haven along Route 1 corridor through Branford, Clinton, East Haven, Guilford, Madison, and Westbrook.

DATTCO, Inc.

583 South Street

New Britain, CT 06051

Telephone: 1-800-229-4879

<http://www.cttransit.com/content/routesNewBritain.asp>

ETD (Estuary Transit District): (860) 510-0429

Hours of service:

Mon.-Fri.

Hartford: 6:20, 6:40, 7:00 AM Return: 4:20, 4:40, 5:20 PM

Middletown: 7:00 AM Return 4:40 PM

To New Haven: 6:55 AM departure only (S-Route)

One-way fare: No discount for elderly/disabled on Old Saybrook commuter buses: weekly and monthly payment options available. On local bus (S-Route) to New Haven: one-half regular applicable adult cash fare with elderly/disabled ID card.

No vehicles are lift-equipped.

- Old Saybrook local service to Madison along Route 1 corridor through Westbrook and Clinton (connecting with DATTCO S-Route service to New Haven)

ESTUARY TRANSIT DISTRICT

Shoreline Shuttle

455 Boston Post Road

Old Saybrook, CT 06475

Telephone: (860) 388-3497

<http://www.estuarytransit.org/>

Hours of Service: Mon. - Fri. 6:35 AM - 5:53 PM

One-Way fare: \$1.00 for "Flag" stops along Route 1

\$2.00 for home pickup between I-95 and Long Island Sound (by reservation only)

Vehicles are lift equipped.

Necessary arrangements: Home pick-up by reservation only - exact fare required.

Essex Taxi

Essex, CT (860) 767-7433

Yellow Cab East Lyme Area: (860) 739-7775

SOUTHEAST GROTON-NEW LONDON-NORWICH AREA

**Bozrah, East Lyme, Franklin, Griswold, Groton,
Ledyard, Lisbon, Montville, Mystic, New London,
Norwich, Preston, Sprague, Stonington,
Uncasville, Waterford**

Southeast Area Transit (SEAT)

Route 12

P.O. Box 787

Norwich, CT 06360 or

260 Military Highway

Preston, CT 06365

Telephone: (860) 886-2631

<http://www.seatbus.com/>

Hours of Service:

Mon.-Fri.

Commuter: 5:15 AM - 7:00 AM; 2:00 PM - 5:00 PM

Local: 6:00 AM - 7:00 PM

Limited Saturday service.

**One-way fare: One-half regular applicable adult cash fare
with elderly/disabled ID card.**

**All vehicles are equipped with kneeling feature and
wheelchair lift.**

**East Lyme, Franklin, Griswold, Groton, Ledyard,
Montville, Mystic, New London, Norwich,
Uncasville, Waterford**

Southeast Area Transit (SEAT)

ADA Paratransit Service
P.O. Box 787
Norwich, CT 06360 or

260 Military Highway
Preston, CT 06365 or

21 Route 12
Preston, CT
Telephone: (860) 886-2631
Reservations: (860) 439-0062
<http://www.seatbus.com/>

Criteria for use: Must be ADA eligible and certified.
Necessary arrangements: Call 24 hours to 14 days ahead
(before 2:00 PM). Commuters may make a daily reservation
for 2 weeks.

Hours of Service: Mon.-Fri. 7:00 AM - 4:30 PM

One-way fare: Twice regular adult fare on local buses.

Cancellations: At least 2 hours before scheduled pickup.

All vehicles are lift-equipped.

Dial-A-Ride and Paratransit have the same phone number to
call for service. Paratransit is a member of Eastern
Connecticut Transportation Consortium (ECTC).

Dial-A-Ride is open to the public.

For Paratransit a person needs to get an application from
SEAT and sign up for the service.

If disabled and live within a quarter mile of a bus route the
service would be available.

Harry's Taxi
(860) 444-2255

Yellow Cab: East Lyme (860) 739-7775
Groton (860) 443-6230
Ledyard (860) 536-8888
Montville (860) 443-4321

Norwich Taxi
(860) 456-2227 or (860) 848-2227

WEST DANBURY AREA

- Bethel, Brookfield, Danbury, New Milford

Housatonic Area Regional Transit (HART)

107 Newtown Road

Danbury, CT 06810

Telephone: (203) 744-4070

Information: (203) 744-2034

<http://www.hartct.org/>

Hours of Service: Mon.-Fri. 6:00 AM - 6:00 PM; Sat. 8:00 AM - 5:00 PM

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card. Most vehicles are lift-equipped.

- Bethel, Brookfield, Danbury, Newtown, New Fairfield, New Milford, Redding, Ridgefield

(Paratransit Service)

Housatonic Area Regional Transit

SweetHART

107 Newtown Road

Danbury, CT 06810

Telephone: (203) 744-4070

Information: (203) 744-2034

<http://www.hartct.org/>

Criteria for use: Elderly or disabled. For ADA trips, must be ADA eligible and certified. Need an application and must be registered.

Necessary arrangements: Call 24 hours in advance. For commute, make daily reservation for 2 weeks with one phone

call. First come first serve basis. Call in every Monday to make reservations. Medical appointments are priority.

Cost: \$.60 each way.

Hours of service:

Bethel, Brookfield, Danbury, New Milford: Mon.-Fri. 6:00 AM - 6:30 PM; Sat. 8:00 AM - 5:00 PM

Newtown, Ridgefield: Mon.-Fri. 7:00 AM - 6:00 PM

New Fairfield: Mon.-Fri. 8:30 AM - 4:30 PM

Redding: Tue.-Fri. 8:30 AM - 4:30 PM

One-way fare: Call for current local and inter-town fares.

Fare for ADA eligible trips is the same as local adult cash fare on scheduled buses.

Cancellations: As soon as possible.

Most vehicles are lift-equipped.

ADA TRANSPORTATION

Red Cross

2 Terrace Pl. 06810

(203) 792-8200

Medical Only

CENTRAL-NORTH HARTFORD AREA

- Vernon and Tolland express to Hartford

Collins Bus Service

1105 Strong Road

South Windsor, CT 06074

Telephone: (860) 644-1531

1 (800) 848-0223

<http://www.postroadbustours.com/Commuters/commuters.html>

Hours of service: Mon.-Fri. 6:00 AM - 9:00 AM; 3:00 PM - 6:00 PM

One-way fare: One-half regular adult cash fare with elderly/disabled ID card. Some vehicles are lift-equipped.

- Bloomfield, Burlington, East Granby, East Hartford, East Windsor, Enfield, Farmington, Glastonbury, Granby, Hartford, Manchester, Middlefield, New Britain, Newington, Rocky Hill, South Windsor, Unionville, Vernon, West Hartford, Wethersfield, Windsor Locks

Bloomfield: Senior Services Transportation: (860) 243- 8364

Enfield: Dial-A-Ride: (860) 253-6410

CTTRANSIT Bus Service

100 Leibert Road, P.O. Box 66

Hartford, CT 06141-0066

Telephone: (860) 525-9181

TDD (860) 727-8196

<http://www.cttransit.com/content/routesHartford.asp>

Hours of service: Daily. Fewer buses operate at night and on weekends/holidays. Call for schedule.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

Most vehicles are lift-equipped.

Dial-A-Ride: (860) 724-5340

ADA Paratransit: (860) 247-5329

Taxi Services:

Manchester Cab: (860) 966-8888

Windsor Taxi: (860) 524-5000

AAA Cab: (860) 645-9999 or (860) 231-8888

Yellow Cab: (860) 666-6666

- New Britain express to Hartford

New Britain to Hartford via Newington

DATTCO, Inc.

W. South Street

New Britain, CT 06051

Telephone: 1-800-229-4879

(860) 229-4878

<http://www.cttransit.com/content/routesNewBritain.asp>

Hours of service:

Commuter: Mon.-Fri. 7:00 AM & 8:00 AM; 4:30 PM return

Local: Mon.-Sat. 6:00 AM- 7:00 PM

Call for schedule.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

Some vehicles are lift-equipped.

Dial-A-Ride/Paratransit

**Application needs to be filled out. Contact person is:
Tony Sevino: (860) 589-7820
Dial-A-Ride service after approval: (860) 229-4879**

- Bristol and Cheshire-Southington express to
Hartford, Berlin, Bristol, Kensington, Plainville,
West Farms Mall**

**Bristol Routes
CT Transit**

<http://www.cttransit.com/content/routesNewBritain.asp#Bristol>

New Britain Transportation Company

**257 Woodlawn Road
Berlin, CT 06037**

Telephone: (860) 828-0511 or 1-800-344-8687

<http://www.cttransit.com/content/routesNewBritain.asp>

Hours of service:

Commuter: Mon.-Fri.: 6:00 AM - 8:10 AM; 3:35 PM - 5:42 PM

Local: Mon.-Sat. 5:45 AM - 6:15 PM

Call for schedule.

**One-way fare: One half regular applicable adult cash fare
with elderly/disabled ID card.**

Some vehicles are lift-equipped.

- Downtown Hartford**

Greater Hartford Transit District Scooter

**One Union Place
Hartford, CT 06103**

Telephone: (860) 247-5329
Hours of service: Mon.-Fri. 6:00 AM - 8:30 PM
One-way fare: One-half regular Scooter cash fare.
All vehicles are lift-equipped.

**- Avon, Farmington, Farmington Valley (Simsbury),
Town of Farmington**

Farmington Valley Shuttle

One Monteith Drive
Farmington, CT 06034
Telephone: (860) 675-9215

Criteria for use: None

**Necessary arrangements: Advanced notice is appreciated
from persons using wheelchairs.**

Hours of service: Mon.-Fri.

Route 1: 7:55 AM - 3:50 PM

Route 2: 8:25 AM - 4:20 PM

Schedule provided on request

**One-way fare: No cost for disabled persons or those 60 years
or older.**

**Cancellations: None necessary unless special arrangements
have been made with the scheduler.**

All vans are lift-equipped.

Avon Dial-A-Ride

Avon Town Hall
60 W. Main Street (Rt. 44)
Avon, CT 06001
(860) 409-4300

Simsbury Dial-A-Ride

Simsbury Senior Center

**754 Hopmeadow Street
Eno Memorial Hall
Simsbury, CT 06070
(860) 651-9161
Hours: Mon. - Fri. 9:00 AM – 4:00 PM**

- Areas within a 3/4 mile radius of all local CTTRANSIT routes (excluding commuter express routes)

**The ADA Paratransit Service (Greater Hartford Area)
Telephone:**

For trips beginning EAST of the Connecticut River (860) 872-9489, TDD (860) 871-2480;

For trips beginning WEST of the Connecticut River: (860) 257-7437 (number no longer in service), TDD (860) 257-0016

Criteria for use: Must be ADA eligible and certified.

Necessary arrangements: Call a minimum of 24 hours in advance for trip request. Capacity is limited.

Hours of service: Same hours as CTTRANSIT in the Greater Hartford Area.

One-way fare: Call for current fare.

Cancellations: At least 1 hour before scheduled pickup or counted as no-show.

All vehicles are lift-equipped.

- Ellington, Tolland, Vernon, and surrounding towns as scheduling permits. East-of-the-River ADA: Areas within a 3/4 mile radius of all local CTTRANSIT routes (excluding commuter express routes)

Hockanum Valley Community Council, Inc.

155 West Main Street

Vernon, CT 06066

Telephone: (860) 872-9905

East-of-the-River ADA: (860) 872-9489

Criteria for use: Elderly or disabled residents.

Necessary arrangements: 24-hour notice.

Hours of service: Mon.-Fri.: 7:00 AM - 6:00 PM

ADA hours vary from town to town, including weekends.

One-way fare: Ellington, Tolland, Vernon-no fare, donations accepted. Residents of surrounding towns-call for information. East-of-the-River ADA-call for current fare.

Cancellations: At least 24-hour notice.

East-of-the-River ADA - 1 hour notice.

All vehicles are lift-equipped.

Broad Brook

ADA Paratransit

ADA Human Resources

E. Windsor Town Hall

125 Main Street

Broad Brook, CT 06016

(860) 292-8261

Contacts: Betsy Burns or Tracy Lachat

Suffield

Suffield ADA (Mini Bus)

(860) 668-3844

Yellow Cab Bloomfield: (860) 666-6666

CENTRAL-SOUTH MERIDEN-MIDDLETOWN-SOUTH CENTRAL AREA

- Meriden to Hartford

The Arrow Line, Inc.

105 Cherry Street

East Hartford, CT 06128-0807

Telephone: 1-800-243-9560 or (860) 289-1531

<http://www.arrowline.com/commuter.shtml>

Hours of service: Mon.-Fri.: 6:35 AM - 8:00 AM; 4:20 PM - 5:45 PM

Call for schedule.

One-way fare: One-half regular adult cash fare with elderly/disabled ID card.

No vehicles are lift-equipped.

- Middletown-Cromwell express to Hartford

Middletown to Hartford via Route 99

CTTRANSIT Bus Service

100 Leibert Road, P.O. Box 66

Hartford, CT 06141-0066

Telephone: (860) 525-9181

TDD (860) 727-8196

<http://www.cttransit.com/content/routesHartford.asp>

Hours of service: Call for schedules.

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

Most vehicles are lift-equipped.

- Old Saybrook commuter to Hartford with stops in Essex and Chester. Old Saybrook commuter to Middletown.
- Old Saybrook local service to New Haven along Route 1 corridor through Westbrook, Clinton, Madison, Guilford, Branford, and East Haven

DATTCO, Inc.

583 South Street

New Britain, CT 06051

Telephone: 1-800-229-4879

<http://www.cttransit.com/content/routesNewBritain.asp>

Hours of service:

Mon.-Fri.

Hartford: 6:20, 6:40, 7:00 AM Return: 4:20, 4:40, 5:20 PM

Middletown: 7:00 AM Return 4:40 PM

To New Haven: 6:55 AM departure only (S-Route)

One-way fare: No discount for elderly/disabled on Old Saybrook commuter buses: weekly and monthly payment options available. On local bus (S-Route) to New Haven: one-half regular applicable adult cash fare with elderly/ disabled ID card.

No vehicles are lift-equipped.

- Old Saybrook local service to Madison along Route 1 corridor through Westbrook and Clinton (connecting with DATTCO S-Route service to New Haven)

ESTUARY TRANSIT DISTRICT

Shoreline Shuttle

455 Boston Post Road

Old Saybrook, CT 06475

Telephone: (860) 388-3497

<http://www.estuarytransit.org/>

Hours of Service: Mon. - Fri. 6:35 AM - 5:53 PM

One-Way fare: \$1.00 for "Flag" stops along Route 1

**\$2.00 for home pickup between I-95 and Long Island Sound
(by reservation only)**

Vehicles are lift equipped.

**Necessary arrangements: Home pick-up by reservation only -
exact fare required.**

**- Durham, East Hampton, Middlefield, Middletown,
Portland**

Middletown Area Transit District

340 Main Street

Middletown, CT 06457

Telephone: (860) 346-0212

Schedule Info.: (860) 347-7657

General Info.: <http://cityofmiddletown.com/Transit/transit.htm>

Hours of service: Mon.-Fri. 6:05 AM - 6:00 PM Sat.

Middletown only: 8:45 AM - 5:30 PM

**One-way fare: One-half regular adult cash fare with
elderly/disabled ID card.**

Some vehicles are lift-equipped.

ADA Paratransit through MAT: (860) 346-0212

Dial-A-Ride (American Red Cross): (860) 347-3313

\$1.50 per ride.

Meriden

Northeast Transportation Company: part of CT

Transit: Waterbury

P.O. Box 4670

1717 Thomaston Avenue

Waterbury, CT 06704

<http://www.cttransit.com/content/routesmeriden.asp>

Meriden Transit District

22-26 West Main Street

Meriden, CT 06451

Telephone: (203) 235-6851

1-800-441-8901

(203) 753-2538

Route info.:

<http://www.cttransit.com/content/routesmeriden.asp>

Meriden bus maps:

http://www.cityofmeriden.org/CMS/default.asp?CMS_AreaID=71

General info.:

http://www.cityofmeriden.org/CMS/default.asp?CMS_AreaID=70

One-way fare: One-half regular adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

Criteria for use: Must be ADA eligible and certified.

Necessary arrangements: Call 24 hours to 14 days in advance.

Hours of service: Mon.-Fri. 9:00 AM - 5:00 PM

Cancellations: At least 2 hours before scheduled pickup.

All vehicles are lift-equipped.

NOTE: See also Shore Line East.

Taxi: (203) 635-8222

NAUGATUCK-WATERBURY AREA

Waterbury

**Northeast Transportation Company: part of CT
Transit: Waterbury**

P.O. Box 4670

1717 Thomaston Avenue

Waterbury, CT 06704

Telephone: (203) 753-2538

<http://www.cttransit.com/content/routesWaterbury.asp>

Hours of service: Mon.-Sat. 5:30 AM - 6:30 PM

**One-way fare: One-half regular adult cash fare with
elderly/disabled ID card.**

Some vehicles are lift-equipped.

**Paratransit: Need an application and then an interview. Fare
for service is \$2.50 one-way. Make reservations at least 24
hours before appointment. Could make an appointment for 2
weeks ahead of time.**

Dial-A-Ride: (203) 756-5550

Yellow Cab Waterbury: (203) 754-5151

Cheshire

Cheshire Senior Center

240 Maple Avenue

Cheshire, CT 06410

Telephone: (203) 272-0047

**Criteria for use: Must be disabled either physically or
developmentally and traveling to and from the Cheshire
Occupational and Career Opportunities Sheltered Workshop.**

Necessary arrangements: Call 24 hours in advance.
Hours of service: Mon.-Fri. 8:00 AM - 4:00 PM
Two-way fare: 25 cents per passenger, 25 cents per escort.
\$2.00 out of town.
Cancellations: As soon as possible.
Two vehicles are lift-equipped.

**- Cheshire, Middlebury, Naugatuck, Prospect,
Thomaston, Waterbury, Watertown, Wolcott**

Greater Waterbury Transit District

67 Farrington Ave.

Waterbury, CT 06702

Telephone: (203) 756-5550

Applications: (203) 753-8627

Reservations (Medstar): (203) 756-5550
(203) 573-8627

General info.:

Email: GWTD8@aol.com

<http://www.gwtd.org/>

Route info.:

<http://www.cttransit.com/content/routesWaterbury.asp>

Criteria for use: Must be ADA eligible and certified.

Necessary arrangements: Call 24 hours to 14 days in advance.

Hours of service: Mon.-Sat. 6:00 AM - 6:00 PM

One-way fare: Call for current fares. Personal care attendants no charge.

Cancellations: At least 2 hours prior to scheduled pickup time.

Of interest: Travelers with disabilities may receive travel training on local buses. Call for information.

All vehicles are lift-equipped.

NORTHWEST TORRINGTON-NORTHWEST AREA

- Torrington-Winsted express to Hartford

Kelley Transit Company, Inc.

P.O. Box 237

Torrington, CT 06790

Telephone: (860) 489-9243

<http://www.kelleytransit.com/local.html>

Information, Schedule Line and Ticket Office: (860) 489-7433

Toll Free: (800) 243-5106 Office: (860) 489-9243

Ticket Office:

53 John Street

Torrington, CT 06790

General Info.: info@kelleytransit.com

Sales: sales@kelleytransit.com

John Nason: jnason@kelleytransit.com

Corinne Nason: cnason@kelleytransit.com

Joe Coe: jcoe@kelleytransit.com

Betty Westberg: bwestberg@kelleytransit.com

Hours of service:

Mon.-Fri. 6:30 AM - 8:10 AM

4:12 PM - 6:17 PM

Call for schedule.

One-way fare:

**One-half regular applicable adult cash fare with
elderly/disabled ID card.**

No buses are lift-equipped.

Torrington

Northwestern Connecticut Transit District

Candystriper

Municipal Building

140 Main Street

Torrington, CT 06790

Telephone: (860) 489-2535

http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/index

Hours of service:

Mon.-Sat. 8:30 AM - 5:30 PM

plus 3-shift service to Industrial Park.

One-way fare:

One-half regular adult cash fare with elderly/disabled ID card.

Vehicles are lift-equipped.

**- Torrington, Barkhamsted, Canaan, Colebrook,
Cornwall, Goshen, Harwinton, Kent, Litchfield,
Morris, New Hartford, North Canaan, Norfolk,
Salisbury, Sharon, Winchester, Winsted**

Northwestern Connecticut Transit District

Rural Transit Scheduled Service

Municipal Building

140 Main Street

Torrington, CT 06790

Telephone: (860) 489-2535

http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/index

Hours of service:

Mon.-Fri. 8:00 AM - 4:30 PM

One-way fare:
One-half regular applicable adult cash fare with elderly/disabled ID card.
Vehicle is lift-equipped.

Torrington

Northwestern Connecticut Transit District ADA Paratransit Service

Municipal Building

140 Main Street

Torrington, CT 06790

Telephone: Toll Free: 1-866-906-7433

(860) 489-2535

http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/ride

General info.:

http://www.torringtonct.org/Public_Documents/TorringtonCT_Bus/index

Contact: Carol Dean, Associate Director

Criteria for use:

Must be ADA eligible and certified.

Necessary arrangements:

Prior day reservation.

Hours of service:

Mon.-Fri. 8:30 AM - 5:30 PM

One-way fare:

Same as regular adult cash fare on local buses.

Cancellations:

As soon as possible.

All vehicles are lift-equipped.

The DIAL-A-RIDE service provides door-to-door transportation for any person in the 16 towns it serves.

Transportation is provided to nutrition programs, doctor and medical appointments, shopping, and for other social and personal purposes. Group excursions may also be arranged.

SCHEDULE:

DIAL-A-RIDE operates Monday through Friday. Prior day advance reservations are required.

ONE-WAY FARES:

Regular \$1.00

Student \$0.75

Disabled \$0.50

Elderly Ride Free on Donation Basis.

Discount: Ten ride discount tickets are available for deviated flexible route.

-Rural Transit also offers INTER-REGIONAL SERVICE from Northwestern CT towns to other out of area towns for medical and other purposes. Reservations are made on a first-come, first-serve basis by calling the NW Transit District.

Operates: Tuesday, Thursday

Fare: Varies depending on destination. For example Farmington is \$5.00, Hartford is \$6.00 round trip. Disabled ride for half fare. Elderly ride free on donation basis.

NORTHEAST WILLIMANTIC-NORTHEAST AREA

- **Coventry to Hartford with a stop in Bolton
Willimantic to Hartford with stops in Columbia and
Andover.**

**The Arrow Line, Inc.
105 Cherry Street
East Hartford, CT 06128-0807
Telephone: 1 (800) 243-9560
(860) 289-1531
<http://www.arrowline.com/commuter.shtml>
Hours of service:
Mon.-Fri. 6:04 AM - 8:15 AM
4:00 Pm - 6:33 Pm
Call for schedule.
One-way fare:
One-half regular applicable adult cash fare with
elderly/disabled ID card.
No buses are lift-equipped.**

- **Brooklyn, Chaplin, Eastford, Killingly, Plainfield,
Pomfret, Putnam, Sterling, Thompson, Woodstock**

**Northeastern Connecticut Transit District
Local Bus Service
TRANSIT MANAGER
125 PUTNAM PIKE
P.O. Box 759
Dayville, CT 06241
Telephone: (860) 774-3902**

(860) 774-1253

Fax: (860) 779-2056

<http://www.conndot.ct.gov/ptrans/transitdistricts/northeasternct.html>

Email: john.neccog@snet.net

Hours of service: Mon.-Fri. 6:00 AM - 6:00 PM

One-way fare: One-half regular applicable adult cash fare with elderly/disabled ID card.

All vehicles are lift-equipped.

The Northeastern Connecticut Transit District has been serving the people of northeastern Connecticut for more than twenty years. The District operates flexible routes (fixed stops with deviations) in the towns of Brooklyn, Killingly, Putnam and Thompson, and two days a week in Pomfret, Monday through Friday. The District also has Saturday service. The District coordinates with local merchants and restaurants to offer riders money-saving coupons at various stops along the routes. Additionally, the District participates in the Job Access Program through the Eastern Connecticut Transportation Collaborative.

8 buses serving 5 towns, 8 runs daily, Monday-Friday, 2 Saturday runs.

- Central Mansfield (Storrs) and central Windham (Willimantic).

Windham Regional Transit District

968 Main Street

Willimantic, CT 06226

Telephone: (860) 456-2223

Schedule Info.: (860) 456-1462

<http://www.wrtd.net/>

Hours of service: Mon.-Fri. 6:30 AM - 6:30 PM

Sat. 10:30 AM - 4:30 PM

**Varies depending on route and zone. Call for schedule.
One-way fare: One-half regular applicable adult cash fare
with elderly/disabled ID card.
Most buses are lift-equipped.
If a resident of Mansfield with a Town of Mansfield pass or if
have a valid UCONN Student, Staff, or Faculty I.D., entitled to
ride the Storrs-Willimantic Bus at no charge.
<http://web.uconn.edu/parking/#>**

- 34 towns in northeastern Connecticut.

EASTCONN

**(Old Address and Telephone:
14 Route 66
Columbia, CT 06279
Telephone: (860) 228-4740)**

New Address:

**153 Boston Post Rd.
North Windham, CT 06256
Telephone: (860) 465-3160**

Criteria for use: None

Necessary arrangements: Call 24 hours in advance.

Hours of service: Mon.-Fri. 7:00 AM - 7:00 PM

**Busiest Times (limited service between these hours): 6:30
AM – 9:00 AM; 1:00 PM – 4:00 PM**

**One-way fare: Predetermined fee based on distance. Call for
information.**

Cancellations: 24 hours beforehand.

**Of Interest: As a regional educational service center,
EASTCONN provides transportation to school children.
During commuting hours transportation is available to adults
by special arrangement.**

Some vehicles are lift-equipped.

**- Brooklyn, Eastford, Killingly, Plainfield, Pomfret,
Putnam, Sterling, Thompson, Woodstock**

Northeastern Connecticut Transit District Commuter Service

TRANSIT MANAGER

125 PUTNAM PIKE

P.O. Box 759

Dayville, CT 06241

Telephone: (860) 774-3902

(860) 774-1253

Fax: (860) 779-2056

<http://www.conndot.ct.gov/pttrans/transitdistricts/northeasternct.html>

Email: john.neccog@snet.net

Hours of service: Mon.-Fri. 6:00 AM - 6:00 PM

**One-way fare: One-half regular applicable adult cash fare
with elderly/disabled ID card.**

All vehicles are lift-equipped.

The Northeastern Connecticut Transit District has been serving the people of northeastern Connecticut for more than twenty years. The District operates flexible routes (fixed stops with deviations) in the towns of Brooklyn, Killingly, Putnam and Thompson, and two days a week in Pomfret, Monday through Friday. The District also has Saturday service. The District coordinates with local merchants and restaurants to offer riders money-saving coupons at various stops along the routes. Additionally, the District participates in the Job Access Program through the Eastern Connecticut Transportation Collaborative.

8 buses serving 5 towns, 8 runs daily, Monday-Friday, 2 Saturday runs.

- Ashford, Chaplin, Columbia, Coventry, Hampton, Lebanon, Mansfield, Scotland, Willington, Windham

WRCC Dial-A-Ride (Windham Region Transit District)

872 Main Street

Willimantic, CT 06226

Telephone: (860) 456-2223

Schedule Info.: (860) 456-1462

http://www.wrtd.net/other_services.html

Criteria for use:

For standard service, age 60+ or disabled. For ADA service, must be ADA eligible and certified.

Necessary arrangements:

Call 24 hours in advance before 1:00 PM.

Hours of service:

Mon.-Fri. 8:00 AM - 4:00 PM

Hampton: Mon. and Thurs. only

ADA service:

Mon.-Fri. 6:24 AM - 6:46 PM

One-way fare:

Donations encouraged for elderly/ disabled. ADA service is twice the regular adult cash fare for local buses.

Cancellations:

As soon as possible.

Most vehicles are lift-equipped.

Norwich Taxi: (860) 456-2227

HARTFORD-COMMUTER SERVICE WEST OF THE CONNECTICUT RIVER

Meriden

The Arrow Line, Inc.

105 Cherry Street

East Hartford, CT 06128-0807

Telephone: 1-800-243-9560 or (860) 289-1531

<http://www.arrowline.com/commuter.shtml>

Hours of service: Mon.-Fri.: 6:35 AM - 8:00 AM; 4:20 PM - 5:45 PM

Call for schedule.

One-way fare: One-half regular adult cash fare with elderly/disabled ID card.

No vehicles are lift-equipped.

CT Transit Meriden Maps

<http://www.cttransit.com/content/routesmeriden.asp>

**- Avon-Canton, Bloomfield, Granby-Simsbury,
Middletown-Cromwell, Newington, Rocky Hill
(Century Hills), Unionville-Farmington, West
Hartford (Corbins Corner), Windsor Locks**

CTTRANSIT Bus Service

Telephone: (860) 525-9181

TDD: (860) 727-8196

<http://www.cttransit.com/content/routesHartford.asp>

- Old Saybrook with stops in Essex and Chester

DATTCO, Inc.

Telephone: 1-800-229-4879

(Old name was the ETD (Estuary Transit District). Renamed 9 Town Transit.)

ETD: (860) 510-0429; <http://www.estuarytransit.org/>

Dial-A-Ride: (860) 510-0429

9 Town Transit: (860) 388-1919

Essex Taxi

Essex, CT (860) 767-7433

- Torrington-Winsted

Kelley Transit Company, Inc.

P.O. Box 237

Torrington, CT 06790

Telephone: (860) 489-9243

<http://www.kelleytransit.com/local.html>

Information, Schedule Line and Ticket Office: (860) 489-7433

Toll Free: (800) 243-5106 Office: (860) 489-9243

Ticket Office:

53 John Street

Torrington, CT 06790

General Info.: info@kelleytransit.com

Sales: sales@kelleytransit.com

John Nason: jnason@kelleytransit.com

Corinne Nason: cnason@kelleytransit.com

Joe Coe: jcoe@kelleytransit.com

Betty Westberg: bwestberg@kelleytransit.com

Hours of service:

Mon.-Fri. 6:30 AM - 8:10 AM

4:12 PM - 6:17 PM

Call for schedule.

One-way fare:

One-half regular applicable adult cash fare with elderly/disabled ID card.

No buses are lift-equipped.

- Bristol, Cheshire-Southington, New Britain

Bristol

Route info.:

<http://www.cttransit.com/content/routesNewBritain.asp#Bristol>

New Britain Transportation Company

Telephone: (860) 828-0511 or 1-800-344-8687

<http://www.cttransit.com/content/routesNewBritain.asp>

EAST OF THE CONNECTICUT RIVER

- Coventry with a stop in Bolton.

Willimantic with stops in Columbia and Andover.

The Arrow Line, Inc.

105 Cherry Street

East Hartford, CT 06128-0807

Telephone: 1-800-243-9560 or (860) 289-1531

<http://www.arrowline.com/commuter.shtml>

Hours of service: Mon.-Fri.: 6:35 AM - 8:00 AM; 4:20 PM - 5:45 PM

Call for schedule.

One-way fare: One-half regular adult cash fare with

**elderly/disabled ID card.
No vehicles are lift-equipped.**

Tolland

Post Road Stages

Collins Bus Service

1105 Strong Road

South Windsor, CT 06074

Telephone: (860) 644-1531

(860) 644-3484

1 (800) 848-0223

<http://www.postroadbustours.com/Commuters/commuters.html>

**- Bolton, Colchester-Marlborough, Enfield,
Glastonbury (St. Augustine-St. Paul Lots, St.
Dunstan's Lot), Manchester-South Windsor (Burr
Commuter Lot)**

CTTRANSIT Bus Service

Telephone: (860) 525-9181

TDD (860) 727-8196

<http://www.cttransit.com/>

Ace Taxi

134 E. Center St.

Manchester, CT 06040

(860) 244-9999

Manchester Cab
Windsor, CT
(860) 966-8888

RIDESHARE BROKERAGES

The Rideshare Company

35 Central Street

Windsor, CT 06095

Telephone: (860) 298-7000

1 (800) 842-2150

1 (800) 972-3279

<http://www.rideshare.com/site.html>

Rideworks

389 Whitney Avenue

New Haven, CT 06511

Telephone: (203) 777-7433

1 (800) 255-3743

<http://www.rideworks.com/vans.htm>

Metropool, Inc.

One Landmark Square

Stamford, CT 06901

Telephone: (203) 324-6700

1 (800) 346-7433

http://www.metropool.com/commuterservices/commuter_ccc.html

Greyhound

Greyhound Lines, Inc.

P.O. Box 660362

Dallas, TX 75266-0362

Fare and schedule info.: 1-800-231-2222;

ifsr@greyhound.com

Assistance for customers with disabilities: 1-800-752-4841
Customer Assistance: (214) 849-8966
7:00 a.m. – 7:00 p.m., Central time zone, Mon. – Fri.
Corporate office: (972) 789-7000
<http://www.greyhound.com/home.asp>

Connections to N.Y.

Beeline System

The Department of Transportation is located at:
100 East 1st Street
Mount Vernon, N.Y. 10550
(914) 813-7777
<http://beelinebus.westchestergov.com/>

LOGISTICARE

1-888-248-9825

- A company which will transport to a variety of places across the state not served by public transportation. Payment is usually done through Medicare, Medicaid, or through personal insurance. Approximately \$50 one-way.

HUNTER'S

(203) 235-3369

- A similar company which will transport to a variety of places across the state not served by public transportation. Approximately \$50-\$70 one-way.

RAIL LINES

Metro-North

Serves New Haven – NYC, Danbury, Waterbury

CT DEPARTMENT OF TRANSPORTATION

PO BOX 317546

NEWINGTON, CT 06131

Web: www.mta.info

ConnDOT Rail Operations: 203-789-7189

Fax: 203-789-6956

Shoreline East

Serves along the coast from New Haven – New London

(limited service to Bridgeport and Stamford)

CT DEPARTMENT OF TRANSPORTATION

PO BOX 317546

NEWINGTON, CT 06131

Service Information: 1 (800) 255-7433

Web: www.shorelineeast.com

ConnDOT Rail Operations: 203-789-7189

Fax: 203-789-6956

Amtrak

Serves from Washington, D.C. through New Haven, with connections to Rhode Island, Massachusetts, Vermont, and elsewhere in the U.S.

1 (800) 872-7245

<http://www.amtrak.com/servlet/ContentServer?pagename=Amtrak/HomePage>

INDEX

TOWNS

Andover – 48, 55

Ansonia – 25

Ashford – 52

Avon – 35, 53

Barkhamsted – 45

Beacon Falls – 20

Berlin – 34

Bethel – 30, 31

Bloomfield – 32, 53

Bozrah – 28

Bolton – 48, 55, 56

Branford – 20, 21, 23, 26, 39

Bridgeport – 15, 18, 19, 21, 23, 60

Bristol – 34, 55

Broad Brook – 37

Brookfield – 30, 31

Brooklyn – 48, 49, 51

Burlington – 32

Canaan – 45

Canton – 53

Chaplin – 48, 52

Cheshire – 34, 42, 43, 55

Chester – 26, 39, 53

Clinton – 26, 27, 39

Colebrook – 45

Colchester – 56

Columbia – 48, 50, 52, 55

Cornwall – 45

Coventry – 48, 52, 55

Cromwell – 38, 53

Danbury – 9, 30, 31, 60

Darien – 14, 15

Deep River – 26

Derby – 20, 25

Directory Assistance – 69

Durham – 40

Eastford – 48, 51

East Granby – 32

East Hampton – 40

East Hartford – 32, 38, 48, 53, 55

East Haven – 20, 21, 23, 36, 39

East Lyme – 28

Easton – 19

East Windsor – 32

Ellington – 37, 38

Enfield – 32, 56

Essex – 26, 27

Fairfield – 18, 19

Farmington – 32, 35, 47, 53

Franklin – 28

Glastonbury – 32, 56

Goshen – 45

Granby – 32, 53

Greenwich – 11, 14, 15, 17

Griswold – 28

Groton – 28

Guilford – 20, 21, 26, 39

Hamden – 20, 23

Hampton – 52

Hartford – 26, 27, 32, 33, 34, 36, 38, 39, 44, 47, 48, 53
Harwinton – 45

Kensington – 34
Kent – 45
Killingly – 48, 49, 51
Killingworth – 26

Lebanon – 52
Ledyard – 28
Lisbon – 28
Litchfield – 45
Locating a Driver – 69
Lyme – 26

Madison – 20, 21, 26, 27, 39
Manchester – 32, 33, 56, 57
Mansfield – 49, 50, 52
Marlborough – 56
Meriden – 38, 41, 53
Middlebury – 43
Middlefield – 40
Middletown – 26, 27, 38, 39, 40, 53
Milford – 15, 18, 20, 21, 22, 23, 24
Monroe – 19
Montville – 28
Morris – 45
Mystic – 28

Naugatuck – 42, 43
New Britain – 21, 22, 26, 32, 33, 34, 39, 55
New Canaan – 16
New Fairfield – 30, 31
New Hartford – 45
New Haven – 15, 18, 20, 21, 23, 26, 27, 39, 58, 60

Newington – 32, 33, 53, 60

New London – 28, 60

New Milford – 30, 31

Newtown – 30, 31

Norfolk – 45

North Branford – 20

North Canaan – 45

North Haven – 23, 25

Norwalk – 10 - 18, 21

Norwich – 28, 29, 52

Old Lyme – 26

Old Saybrook – 21, 26, 27, 39, 40, 53

Orange – 20, 23

Oxford – 20, 23

Plainfield – 48, 51

Plainville – 34

Pomfret – 48, 49, 51

Port Chester, NY – 14

Portland – 40

Preston – 28, 29

Prospect – 43

Putnam – 48, 49, 51

Redding – 30, 31

Resources – 70, 71

Ridgefield – 30, 31

Rocky Hill – 32, 53

Salisbury – 45

Scotland – 52

Seymour – 25

Sharon – 45

Shelton – 25

Simsbury – 35, 36, 53
Southington – 34, 55
South Windsor – 32, 56
Sprague – 28
Stamford – 11, 14, 15, 17, 58, 60
Sterling – 48, 51
Stonington – 28
Storrs – 49, 50
Stratford – 18, 19
Suffield – 37

Thomaston – 43
Thompson – 48, 49, 51
Tolland – 32, 36, 37, 56
Torrington – 44, 45, 46, 54
Trumbull – 18, 19

Uncasville – 28
Unionville – 32, 53

Vernon – 32, 36, 37

Wallingford – 22, 24
Waterbury – 22, 24, 41, 42, 43, 60
Waterford – 28
Watertown – 43
Westbrook – 26, 27, 39
West Hartford – 32, 53
West Haven – 20, 23
Weston – 14
Westport – 12, 18
Wethersfield – 32
Willimantic – 48, 49, 50, 52, 55
Willington – 52
Wilton – 13, 17

Winchester – 45
Windham – 49, 52
Windsor Locks – 32, 53
Winsted – 44, 45, 54
Wolcott – 43
Woodbridge – 23
Woodstock – 48, 51

TRANSPORTATION DISTRICTS-AGENCIES

Arrow Line-Peter Pan – 38, 48, 53, 55

Collins Bus Service – 32, 56

CT Transit:

Bristol – 34, 55

**Hartford-Greater Hartford Transit District – 34, 36, 38,
53**

Meriden – 41, 53

**New Britain (Run by DATTCO) – 21, 22, 26, 27, 32, 33, 34,
39, 54**

New Haven-Greater New Haven Transit District – 20

Stamford – 14

Wallingford – 24

**Waterbury-Northeast Transportation Company – 22, 24,
41, 42, 43**

DATTCO – 21, 22, 26, 33, 39, 54

**Estuary Transit District-9 Town Transit (Run by DATTCO) –
26, 27, 39, 40, 54**

Greater Bridgeport Transit Authority – 18, 19

Greater Hartford Transit District – 34, 36

**Greater New Haven Transit District (CT Transit: New Haven) –
23**

Housatonic Area Regional Transit: HART – 30

Kelley Transit District – 44, 54

Meriden Transit District – 41

Middletown Area Transit: MAT – 40

Milford Transit District – 15, 18, 20, 22, 24

**Northeast Transportation Company: CT Transit: Waterbury –
22, 24, 41, 42**

Northeastern CT Transit District – 48, 49, 51

Northwestern CT Transit District – 45, 46

Norwalk Transit District – 11, 12, 13, 16

Rideshare – 14, 58

Rideworks – 58

Southeast Area Transit District: SEAT – 28

Transportation Association of Greenwich (TAG) – 11, 15
Valley Transit District – 25
Westport Transit District – 12
Windham Region Transit District – 49, 52

Directory Assistance

The 411 information directory is provided free of charge to individuals with visual impairments. The 411 directory can be called to access any information which is provided in printed telephone books. This number can be accessed in any state within the contiguous United States, Hawaii, and Alaska. By dialing 4-1-1, you can access contact information about transportation services.

The operator or voice prompt will guide or assist you once the number has been dialed. Ask for public and private transportation services in your geographic area when you contact the 411 service. You will receive a list of taxi or limousine services as well as any transportation agencies in your area. The selections may be limited in rural areas.

The Infoline website (<http://www.infoline.org>) on the Internet can provide much of the same information as the 411 phone number. Having access to Infoline on the Internet could assist you in being able to make a copy of information you can take with you should you be away from home.

Locating a Driver

If a person cannot find public or private transportation with the information directories available, a number of organizations could be contacted for possible assistance. These organizations may have drivers available either for appointments such as medical appointments, or on a non-continual basis. Some organizations may have additional funding to provide services for other than medical appointments and on a more consistent basis. These organization may provide the services free-of-charge or for a

minimal fee. Examples of organizations that may offer drivers at no cost or minimal cost are town senior centers, religious organizations and groups, civic organizations such as the local Lions or Rotary Club, as well as social service organizations. Contact the organization to verify how the services are provided and ask about costs before finalizing your arrangements.

Placing an advertisement in a local newspaper is another method for finding potential drivers. However, if you are seeking a driver using the advertisement approach, it is highly recommended that you ask for references and that you contact these references before making a decision to utilize the driver. You will want to ask about driving safety history, and ask the references about the person's reliability. Often, drivers who respond to advertisements will be seeking payment, so this is also important to inquire about. While there are many dedicated and reliable individuals who may respond to an advertisement, caution does need to be exercised to be sure the driver that you select will be a good match for your particular needs.

BESB's volunteer coordinator is also available to assist with matching agency consumers with drivers. It is always a good practice to check with the agency to find out if a driver in your area is available to meet some of your transportation needs. Call (860) 602-4129 or (800) 842-4510, extension 4129 for more information.

Located below is a list of organizations and community groups which can be contacted for possible assistance (check the directory assistance (411 or Infoline) for local organizations):

Center of the Blind, Inc.

**120 Broad Street
New London, CT 06320
(860) 447-2048 or
(860) 439-1595
Email: centeroftheblind@sbcglobal.net**

**Connecticut Council of the Blind
Toll-free: (800) 231-3349
Hartford area: (860) 521-6749
<http://members.tripod.com/~dmclean/ccb.html>**

**The Connecticut Institute for the Blind/Oak Hill
120 Holcomb Street
Hartford, CT 06112
(860) 242-2274 Extension 3827**

Lions' Club (Local)

**The Kennedy Center
2440 Reservoir Avenue
Trumbull, CT 06611
Telephone: 203.365.8522
TDD: 203-339-3034
FAX: 203.365.8533**

Red Cross (Local)

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- Connecticut Department of Transportation. Retrieved August 7, 2006 from <http://www.conndot.ct.gov/pttrans/localbus/index.html>
- CT Transit. Retrieved August 7, 2006 from <http://www.cttransit.com/>
- Rideshare. *Disabled Commuter's Handbook, 3rd Edition*. Retrieved September 6, 2006 from <http://www.rideshare.com/mobility.html>